

HOW TO PAIR YOUR EXISTING SUBSCRIPTION CARD WITH YOUR NEW DIGIBOX

STEP 1 - INSERT YOUR CARD IN THE SLOT MARKED 'VIEWING CARD' WITH THE GOLD CHIP FACING DOWNWARDS; THIS SLOT IS HIDDEN BEHIND A DISCRETE FLAP ON THE FRONT PANEL.

STEP 2 - PRESS 'SERVICES' ON YOUR REMOTE, FOLLOWED BY LOCATING 'SETTINGS', THEN 'SYSTEM DETAILS' (REMOTE SHORTCUT = SERVICES, RIGHT, DOWN, 3).

THE VIEWING CARD NUMBER SHOULD DISPLAY ON SCREEN; IF NOT, PLEASE CHECK THE CARD IS INSERTED CORRECTLY.

STEP 3 - CONTACT SKY (08442 411 411), ADVISING THEM YOU HAVE UPGRADED TO A NEW DIGIBOX PURCHASED FROM AN INDEPENDENT RETAILER AND YOU WOULD LIKE THE VIEWING CARD PAIRED. THEY WILL ASK FOR THE 'VERSION', 'SERIAL' AND 'VIEWING CARD' NUMBERS FROM THE 'SERVICES' MENU WHICH YOU OPENED IN STEP 2. ONCE PROVIDED, THEY WILL GO AHEAD AND PAIR THE CARD.

PLEASE ENSURE THAT IF YOU SUBSCRIBE TO SKY+ OR HD FACILITIES; THAT YOU CONFIRM THESE HAVE BEEN ACTIVATED ALSO. THE PROCESS OF PAIRING CAN TAKE ANYWHERE FROM 2 MINUTES TO 4 HOURS. IF AFTER THIS TIME, ALL THE CHANNELS SUBSCRIBED TO HAVE NOT APPEARED, CONTACT SKY AGAIN.

IF YOU EXPERIENCE ANY PROBLEMS PLEASE CONTACT US FOR ASSISTANCE.